

CANCELLATION/REFUND POLICY

For Private Charters (Dolphin Cruises and Fishing): If a customer cancels a trip and the booked boat can not be rebooked for same length of trip or longer, customer's deposit will not be refundable.

For Group Charters: A customer has 72 Hours prior to trip date to cancel reservations, otherwise the customer's Credit Card will be charged 50% of the trip cost which is normally the required deposit for trips booked. However if a customer cancels within 24 hours of their scheduled trip, that customer is responsible for the full cost of their trip. The customer is responsible for ensuring payment for their guests when booking multi-customers on a group charter. If a guest of the party booked does not show for the scheduled trip, the customer booking the reservation will have their credit card charged for the full cost for that guest.

For Dolphin Cruises/Party Boats: Customers holding a reservation with their Credit Card and cancel causing the scheduled trip not to go, will have their Credit Card charged the full cost of their trip. The customer is responsible for ensuring payment for their guests when booking multi-customers on a dolphin cruise. If a guest of the party booked does not show for the scheduled trip, the customer booking the reservation will have their credit card charged for the full cost for that guest.

NOTE: In most cases we are able to rebook trips if notified well in advance of the scheduled date of booked trip. If trip is cancelled after it leaves the dock by the Captain due to weather conditions, etc., the price of the trip will be prorated accordingly.

NO REFUNDS PROVIDED ONCE CUSTOMER BOARDS THE BOAT

ALL NO SHOWS ON THE DAY OF TRIP (WHETHER FOR FISHING OR DOLPHIN CRUISES) WILL BE CHARGED THE FULL AMOUNT OF TRIP OR BOOKING.

Signature: _____ **Date:** _____
Print Name: _____ Date of trip: _____